# Viet H. Pham

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#### **EDUCATION**

#### University of Houston | Houston, TX

B.S. in Computer Science, with a minor in Mathematics

Awards: Natural Science and Mathematics (NSM) Scholarship, Transfer Excellence Scholarship

Relevant Coursework: Algorithms and Data Structures, Database Systems, Fundamentals of Software Engineering, Software Design, Programming Languages and Paradigms, Operating Systems, Fundamentals of Artificial Intelligence, Discrete Mathematics, Data Science and Statistical Learning, Statistic for Sciences

## **TECHNICAL SKILLS**

- Programming Languages: Java, JavaScript/TypeScript (Node.js), C++, Python, HTML5, CSS, SOL
- Technologies and Tools: Supabase, Git, npm, Postman, AWS, MySQL, PostgreSQL
- Frameworks/Libraries: Spring Boot, Javalin, Express.js, Next.js, React, Redux, RTK Query, Tailwind CSS

#### **EXPERIENCE**

IT Help Desk | Lone Star College

The Woodlands, TX

- Assisted users with VPN setup, email troubleshooting, account management, and password resets via phone and chat.
- Diagnosed and resolved Windows, macOS, and mobile device technical issues, escalating complex cases as needed.
- Provided user education and guidance on Microsoft Office, remote access tools, and security best practices.
- Maintained customer satisfaction scores above 90% by providing timely and effective support.

## **TECHNICAL PROJECTS**

Endurofy | <u>Website</u> | <u>Source Code</u> | React, Express.js, Material UI, MySQL

- **Developed** a comprehensive fitness tracking platform with features for food intakes, weight monitoring, and workout logging.
- **Integrated USDA Food Data Central API** to provide nutritional information for **300,000**+ food items.
- Implemented secure JWT authentication with token rotation and advanced session management.
- **Created** interactive data visualization to track user fitness and weight progress.
- Integrated seamless third-party fitness app connectivity, allowing users to sync data from platforms like Apple health, myfitnesspal, and more to Endurofy for comprehensive health and fitness tracking.
- Designed adaptive user interfaces using Material UI and React, automatically displaying a mobile-optimized version on smaller screens and desktop layout on larger screens, ensuring smooth experience across devices.

**Online Python Code Editor** | *Website* | *Source Code* | C++, React, Express.js, ChakraUI

- Engineer an interactive web-based Python interpreter written from scratch in C++, enabling real-time code execution.
- Developed a **RESTful API** that processes source code sent from the frontend, interprets it using an interpreter written in C++, and returns the output along with execution time.
- Implemented seamless frontend-backend communication, allowing direct performance comparison of execution speeds between the custom C++ interpreter and native Python, with results showing ~20 - 25% execution time difference. August 2023 - December 2024

Zoo Webapp | Source Code | HTML, CSS, JavaScript, MySQL

- **Developed** a **full-stack** web app to streamline zoo operations and improve visitor experience.
- Implemented a RESTful API for seamless front-end and back-end communication, enabling efficient data retrieval and manipulation with near real-time response (<10ms).
- Integrated AWS API for secure and scalable cloud storage solutions, enhancing data accessibility and reliability. April 2024
- 3 Agents Reinforcement Learning Model | Source Code | Python
  - **Developed** a PD World environment where agents take turns to pick up and drop off blocks.
  - Implemented SARSA/Q-Learning algorithms with a Q-table and various action policies to aid the agents in learning the optimal path within the environment, improving task completion efficiency by 65% by comparing to random movements.

# **ADDITIONAL INFORMATION & INTERESTS**

May 2024

September 2021 - December 2021

June 2024 - Present

April - May 2024